

Sept 2023

# INSTALLATION, OPERATION AND MAINTENANCE INSTRUCTIONS

This manual shall always be kept close to the unit's location of operation or directly on the controller.

These operating instructions contain fundamental information and precautionary notes. Please read the manual thoroughly prior to installation of the unit, electrical connection and commissioning. It is imperative to comply with all other operating instructions referring to components of individual units.

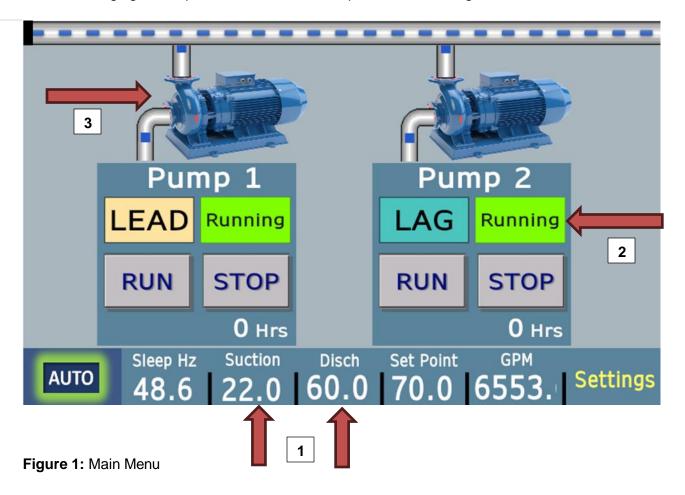
NOTE: The information contained in this manual is intended to assist operating personnel by providing information on the characteristics of the purchased equipment.

It does not relieve the user of responsibility to adhere to local codes and ordinances and the use of accepted practices in the installation, operation, and maintenance of this equipment.



#### A. SCREEN NAVIGATION.

The following figures explain the screens and help with screen navigation.



#### 1. Pressure Displays

a. Displays current suction and discharge pressure, in psi.

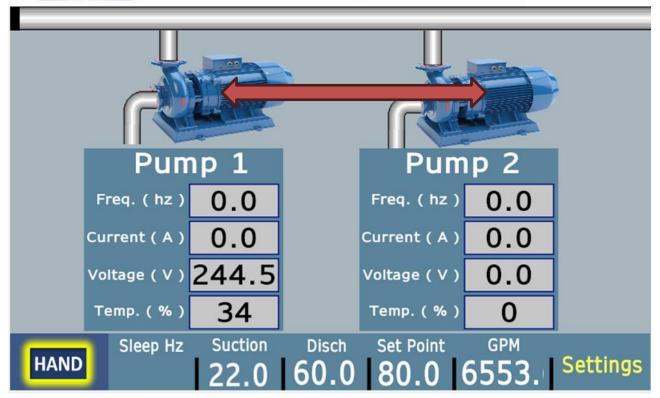
#### 2. Pump Status Indicator Lamps

**a.** Indicator lamp(s) that display the current status of each pump.

#### 3. Pump Menu

**a.** Button to access the Pump Menu. Touch Pump Icon and Data will appear. See Image below:

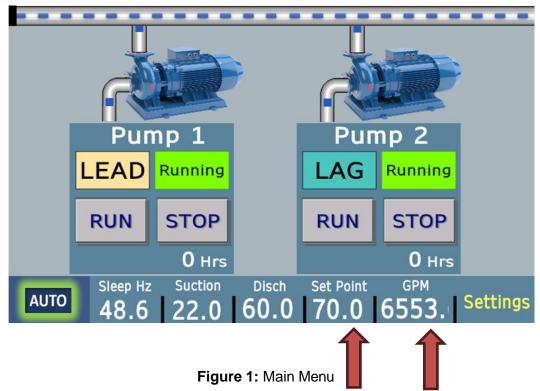
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#### 4. Selecting Pump Data

a. To Select the Pump Data Screen, touch the image of the pump and the data screen for each pump will appear. Touch the pump image again to return to the pump status screen.

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#### 5. PSI Setpoint

a. Displays current user defined setpoint pressure, in psi. Touching here will allow you to adjust the setpoint.

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#### 6. Parameter Backup

a. Any changes to the settings will be automatically stored.

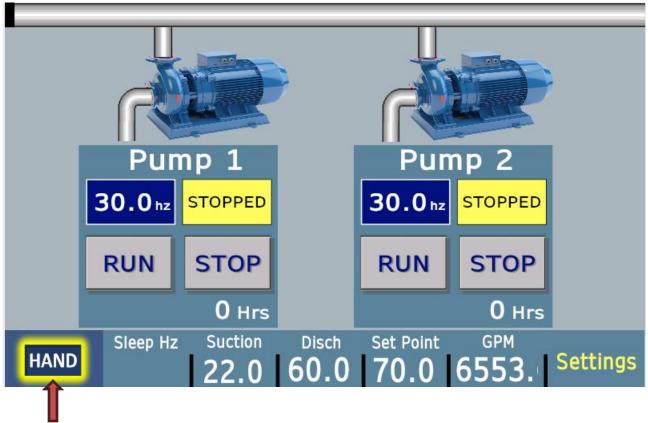
#### 7. Flowmeter display (If equipped)

a. Optional – If flowmeter is equipped it will be displayed here.

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#### Main Screen in HAND



#### 8. Hand/OFF/Auto Selector switch.

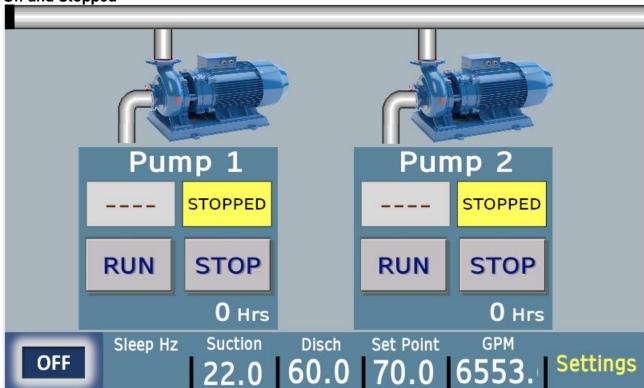
a. By Touching the Selector Switch a screen will appear to select the mode that is desired. Please note that whatever mode you select by touching Hand/Off/Auto, it will be set for both pumps and displayed. See image below:

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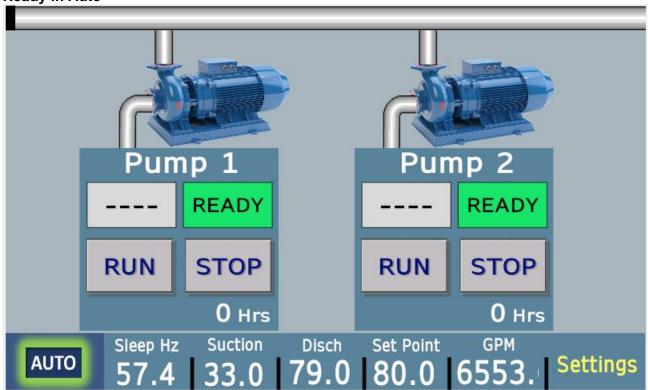




Off and Stopped

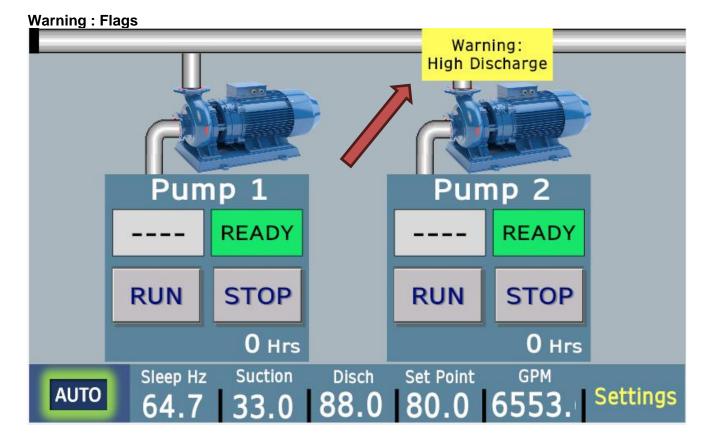


#### Ready in Auto



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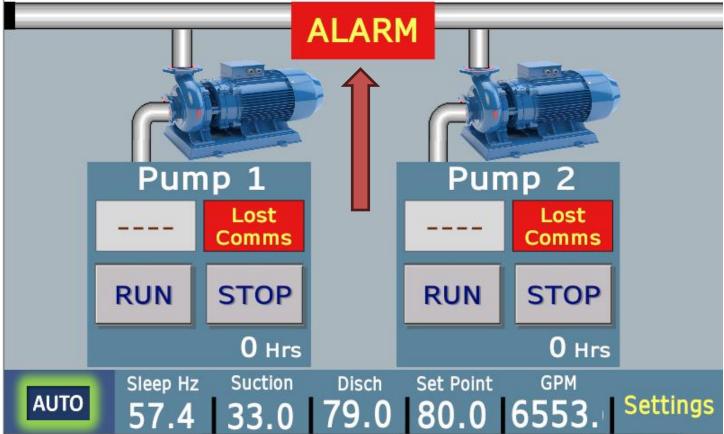


#### 9. Warning Flags

- a. Warning Flags at the top of the screen that flash in YELLOW will not shut down the system. They are there to warn you of a condition that is outside of the normal operating range. There is no cause for alarm, but it should be monitored for conditions that changed outside the system.
  - 1. Warnings that will not shut the system down are:
    - a. High Suction Warning incoming water pressure from the city or source has increased which can cause the booster pump system to not perform as designed.
    - b. High Discharge Warning pressure after the booster pump system has increased and can cause the booster pump system to not perform as designed.
    - c. High Tank Level Warning water has exceeded the limit of the tank and could be losing water to the tank overflow. Pump will remain running, but the tank fill should be checked to prevent overfilling.



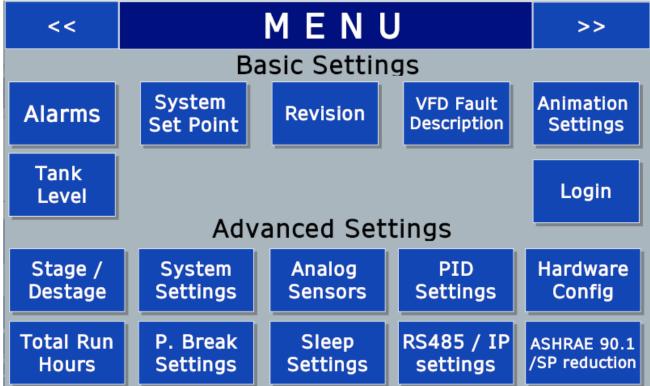
#### Alarm Flags



#### 10. Alarm Flag

- a. Flags that appear in RED <u>will</u> shut the system down and <u>will require manual</u> reset on the alarm screen to reset some of the conditions. These types of alarms are critical to the system protecting itself from severe damage. These alarms could include:
  - 1. Lost Communication with Drive Self resetting
  - 2. Secondary High Discharge Pressure Requires Manual Reset
  - 3. Suction Pressure is too Low Self resetting
  - 4. Tank Level Low. Self resetting





#### 11. Basic Settings

a. Basic settings are settings that can be selected without a passcode. You are able to view and reset alarms, change the setpoint, check the program revision number, view VFD fault descriptions, view the tank level display, and adjust the animation settings

#### 12. Advanced Settings

**a.** Advanced settings require a passcode to adjust how the system runs. These adjustments should be made by a qualified professional. Please consult the authorized service contractor for additional support.

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#### **User Login Screen**

LOGIN	
Username :	
Password :	
Login	
	Username : Password :

#### 13. Login Screen

a. The login screen will require a user name and passcode to unlock the advanced settings. Once logged in you will have 5 minutes to adjust any settings before the screen will lock and require another login attempt.

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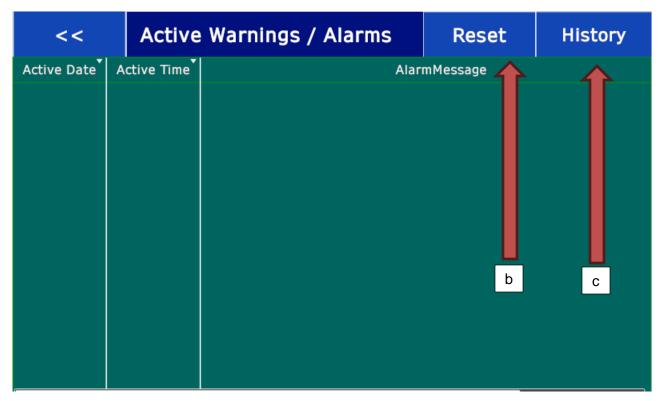




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#### **Active Warnings, Alarms, and History Screen**



#### 14. Alarm Warnings / Alarms

a. Any message that appear on this screen will be shown in an active state and will be recorded in the history. Items on this screen will show what is currently in alarm status.

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- b. There is a RESET button at the top of the screen for any alarms that require a manual reset.
- c. The alarm HISTORY button, will allow you to see the complete alarm log.



# Stage / Destage Settings

**LEAD** 

5.0 STAGE Call Value (psi)

5.0 STAGE Delay (sec)

0.0 DESTAGE Call Value (psi)

10.0 DESTAGE Delay (sec)

Max Run Time
As LEAD (min)

LAG 1

55.0 STAGE

5.0 STAGE Delay (sec)

45.0 DESTAGE

5.0 DESTAGE Delay (sec)

#### 15. Lead Settings

- a. Stage Call Value
  - 1. This value is a PSI value that is below the setpoint and tells the lead pump when to turn on.
- b. Stage Delay
  - 1. This sets the amount of time you would like to delay the Stage Call Value before the condition would be met.
- c. De-stage Call Value
  - 1. This value is a PSI value that tells the system when to turn off the lead pump. This value represents how many psi above the setpoint will trigger the condition to turn off the pump. Example: (0 = at setpoint.) or (2 = Setpoint + 2 psi.)
- d. Max Run Time As LEAD
  - 1. Amount of time before the lead pump and lag pump switch positions

#### 16. Lag Settings

- a. Stage Hz
- 1. The frequency at which you would like the lag pump to start running.

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- b. Stage Delay
  - 1. The amount of time in seconds that you would like to delay the lag pump from starting.
- c. De-stage Hz
  - 1. The frequency at which you would like the lag pump to shut off.
- d. De-stage Delay
  - 1. The amount of time in seconds that you would like to delay the condition once it is met.

<<	System Setti	Sys Settings 2		
2.0	2nd Discharge delay (s)	30.0		Suction ng ( psi )
70.0	High Discharge Warning (psi)	5.0		Suction ng delay (s)
3.1	High Discharge Warning delay (s)	10.0 5.0	Alarm Low S	uction ( psi ) uction delay (s)
			Aldriii	delay (3)

#### 17. System Settings 1

- a. 2<sup>nd</sup> Discharge Delay (Seconds)
  - 1. Delay timer for the 2<sup>nd</sup> discharge alarm.
- b. High Discharge Warning (PSI)
  - 1. This warning will occur when the pressure is at or above this value.
- c. High Discharge Warning Delay (Seconds)
  - 1. Delay Timer for the High Discharge Warning.
- d. High Suction Warning (PSI)
- e. High Suction Warning Delay (Seconds)
- f. Low Suction Alarm (PSI)
- g. Low Suction Alarm Delay (Seconds)



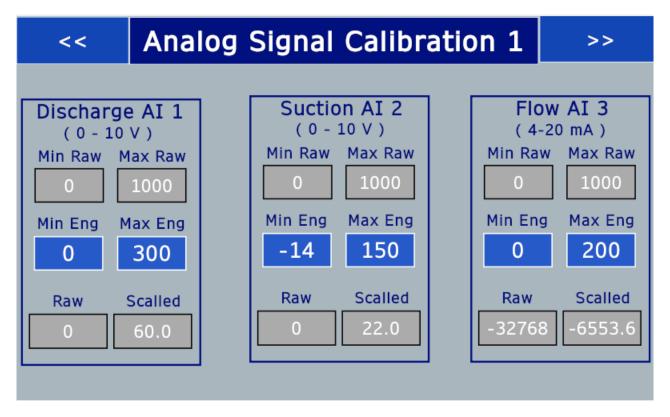
#### **System Settings 2**

<<	System Settir	ngs 2
Suction	Suction / Tank Level	30.0 VFD min Freq (Hz)
5.0	Discharge Sensor Failure delay (s)	60.0 (Hz)
5.0	Suction Sensor Failure delay (s)	
5.0	Level Sensor Failure delay (s)	

#### 18. System Settings 2

- a. Suction/Tank Level
- b. Discharge Sensor Failure Delay
  - 1. Delay timer (in seconds) if the sensor shows 0 PSI the timer will start. The value entered will delay the condition before the alarm is presented for that number of seconds.
- c. Suction Sensor Failure Delay
  - 1. Delay timer (in seconds) if the sensor shows 0 PSI the timer will start. The value entered will delay the condition before the alarm is presented for that number of seconds.
- d. Level Sensor Failure Delay
  - 1. Delay timer (In Seconds) once sensor condition is met the timer will start. The value entered will delay the condition before the alarm is presented for that number of seconds.
- e. VFD Min Freq
  - 1. Variable Frequency Drive Minimum Frequency. The minimum speed in Hertz that you would like the drive to start at.
- f. VFD Max Freq
  - 1. Variable Frequency Drive Maximum Frequency. The maximum speed in Hertz that you would like the drive to operate at. (Please reference motor data plate.)





#### 19. Analog Signal Calibration 1

#### a. Discharge Al1

 Discharge Transducer Input is located on AI1 on the PLC. The signal wire is a 0-10V signal. The blue boxes are values you can adjust to calibrate the digital display against the mechanical gauges. The gray boxes are for raw data that the PLC references.

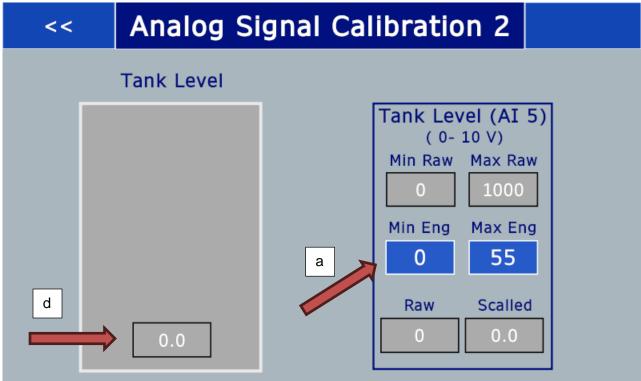
#### b. Suction AI2

1. Suction Transducer Input is located on Al2 on the PLC. The signal wire is a 0-10V signal. The blue boxes are values you can adjust to calibrate the digital display against the mechanical gauges. The gray boxes are for raw data that the PLC references...

#### c. Flowmeter Al3

1. Flowmeter Transducer Input is located on Al3 on the PLC. The signal wire is a 4-20mA signal. The blue boxes are values you can adjust to calibrate the digital display against the mechanical gauges. The gray boxes are for raw data that the PLC references.





#### 20. Tank Level Calibration:

- a. The values in blue are to adjust for the tank height. Change Max Eng for the height of the tank.
- b. Tank Level Transducer Signal wire is on Input AI-5 and is looking at a 0-10 Volt range.
- c. Other values are raw data values
- d. Tank Level Display will display the actual value in feet.

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<<

# P I D settings

0.180 P gain

5 I gain

PID output ( read only )

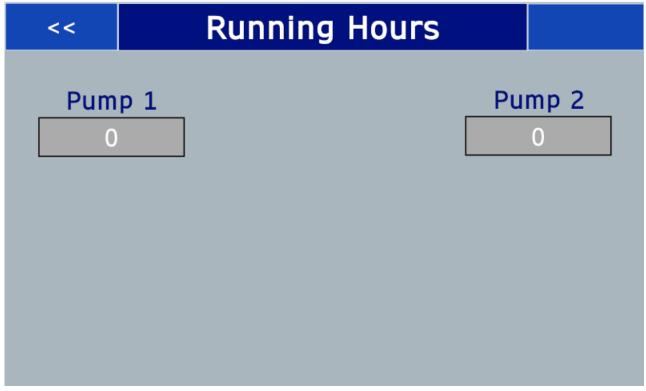
55.0 Hz

#### 21. PID Settings

- a. P gain
- 1. P gain will adjust the ratio of change in the output to the change of the input.
  - a. Small changes in this value are recommend.
- b. I gain
- 1. I gain will adjust the speed of the signal sent out to the controller output.

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#### 22. Running Hours

a. Running Hours displays the total number of hours each pump has been running. <u>It</u> is not able to be reset for any reason, including installation of new pumps.

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6.0 Motor FLA

10.0 Pressure Loss (psi)

10.0 Duration (sec)

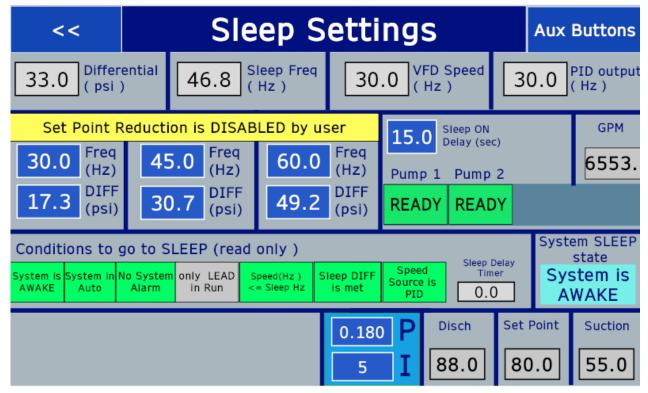
Note: alarm will not be triggered if System in HAND mode

#### 23. Pipe Break Settings

**a.** This is a setting that uses the motor full load amps based on the motor data plate.

If the motors are running at full load amps and the pressure drops to 10 psi below the setpoint, the timer (Duration) will begin counting down. Once it times out and the condition is triggered, there will be an alarm for a pipe break and the system will shut down. This is a hard stop on all pumps and will need to be reset from the alarm screen.

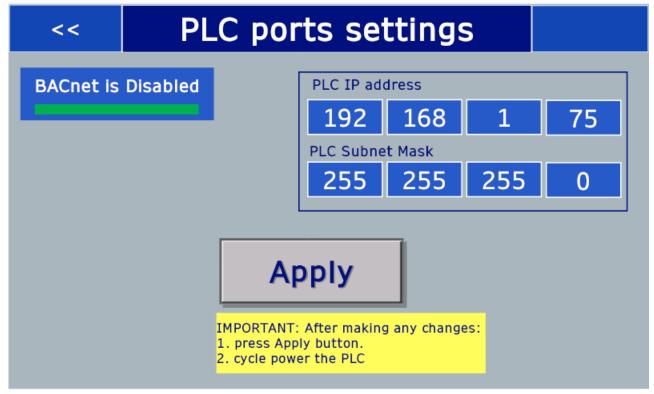
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#### 24. Sleep Settings

- a. Differential (PSI)
  - 1. A measurement in difference between the discharge pressure and the incoming suction pressure.
- b. Sleep Freq (Hz)
  - 1. The speed at which the pump will enter a sleep state. This occurs when the condition is at or below the sleep frequency.
- c. VFD Speed (Hz)
  - Actual VFD Speed Hertz
- d. PID Output (Hz)
  - 1. Actual PID Speed Hertz
- e. Conditions To Go To Sleep
  - If all the buttons are green in this window, the sleep timer will begin a count down. Once the timer is complete the system will remain in this sleep state until the discharge pressure drops to 5 PSI below the setpoint, at which time the system will resume operation.



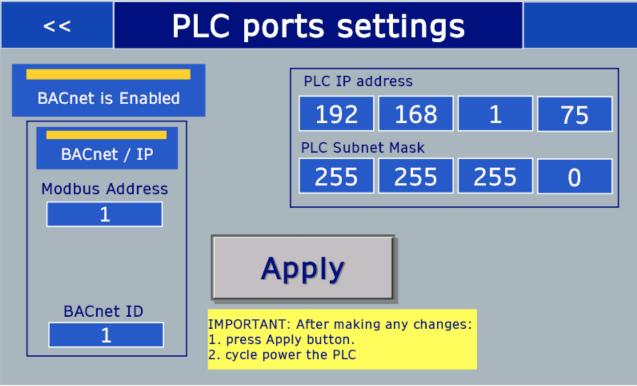


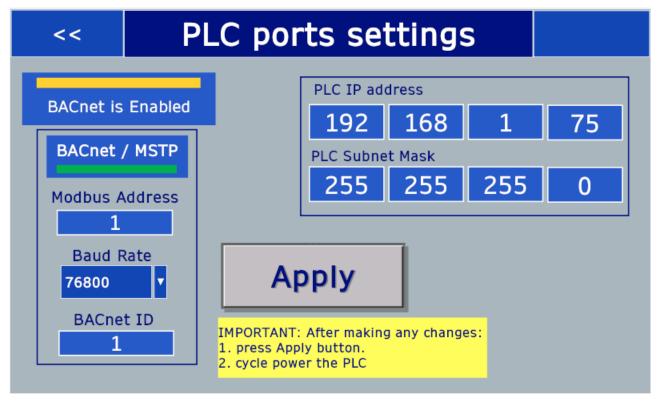
#### 25. PLC BACnet TCP/IP

a. To enable BACnet, press the (BACnet is Disabled) button until it turns yellow. See image below. The Modbus address and BACnet ID will appear. Press the apply button and cycle the power to save the settings.

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#### 26. PLC BacNet MS/TP

a. To enable BACnet, press the (BACnet is Disabled) button until it turns yellow.

Select the BACnet MSTP Option. It will turn green. The Modbus Address, Baud



Rate, and BACnet ID will appear. Pease press the apply button and cycle the power to save the settings.



### **FACTORY ADJUSTED DEFAULT PARAMETER SETTINGS (ATV320)**

CODE	PARAMETER DESCRIPTION	DRIVE SETTINGS
NSP	NORMAL MOTOR SPEED	MOTOR DEPENDANT
LSP	LOW SPEED	30 Hz
HSP	HIGH SPEED	60 Hz
RSA	ASYNCMOTOR STATOR RISISTANCE	384 mOhm
LFA	ASYNCMOTOR LEAKAGE INDUCTANCE	3.77mH
IDA	MAGNETIZING CURRENT	MOTOR DEPENDANT
TRA	ROTOR TIME CONSTANT	242 ms
RSAS	CALCULATED SYNCMOTOR STATOR R	384 mOhm
LDS	SYNC MOTOR D INDUCTANCE	3.77 mH
LQS	SYNC MOTOR Q INDUCTANCE	3.77 mH
PHS	SYNC. EMF CONSTANT	50.8 Mv/RPM
TCT	MINIMUM FREQUENCY	LEVEL
RRS	MAX FREQUENCY	NOT ASSIGNED
L2A	COMM FAULT TIME	NO
Al1A	NR OF TRIALS	NOT ASSIGNED
FR1	CONFIGURATION REFERENCE FREQUENCY 1	REFERENCE FREQUENCY VIA MODBUS
CHCF	CHANNEL MODE CONFIG.	VO MODE
CD1	COMMAND CHANNEL 1 ASSIGN	MODBUS COMMUNICATION
BNV	PROGRAM FORMAT VERSION	1
CTV	CATALOGUE VERSION	1
ADD	DEVICE MODBUS ADDRESS	2
TBR	MODBUS BAUD RATE	38.4 Kbps
COM1	MODBUS COM STATUS	R1T0
BDRU	DATA RATE USED	NOT CONFIGURED
CIO2	COFIGURED ASSEMBLY	20/70
RSF	FAULT RESET INPUT ASSIGNMENT	BIT 7 DIGITAL INPUT CTRL WORD

\*\*\* DEVICE ADDRESS WILL NEED TO CHANGE BASE ON DRIVE POSITION\*\*\*

\*\*\*DRIVE SETTING WILL CHANGE BASED ON MOTOR PLATE\*\*\*

### **DPC Motor Lubrication Chart**

**NOTE:** Refer to motor nameplate for recommended lubricant. If none is shown, please use the table below.

Conditions:	Recommended Lubricant:
Standard	Shell Dolium R or Chevron SRI
Anti-Friction Bearings (-15°F to 120°F)	POLYREX EM
Min Start Temp (-100°F)	AEROSHELL #7
Extreme Conditions (>50°C or Class H Insulation)	Dow Corning DC44
Roller Bearings	ExxonMobil SHC-220

# Relubrication Interval

Table is for Ball Bearing Motors ONLY. For Vertically Mounted Motors or Roller Bearings, divide the relubrication interval by 2. Submersible motors do not require relubrication (water lubricated).

NEMA (IEC) Frame Size:	Rated Speed (RPM)			
	3600	1800	1200	900
Up to 210 incl. (132)	5500 Hrs.	12000 Hrs.	18000 Hrs.	22000 Hrs.
Over 210 to 280 incl. (180)	3600 Hrs.	9500 Hrs.	15000 Hrs.	18000 Hrs.
Over 280 to 360 incl. (225)	2200 Hrs.	7400 Hrs.	12000 Hrs.	15000 Hrs.
Over 360 to 5800 incl. (400)	2200 Hrs.	3500 Hrs.	7400 Hrs.	10500 Hrs.



## Amount of Grease to Add

	Bearing Description				
Frame Size NEMA (IEC)	Bearing	(Grams) $\vdash$	Volume of Grease to be Added		
			$in^3$	teaspoon	
56 to 140 (90)	6203	0.08 (2.4)	0.15	0.5	
140 (90)	6205	0.15 (3.9)	0.2	0.8	
180 (100-112)	6206	0.19 (5.0)	0.3	1	
210 (132)	6307	0.30 (8.4)	0.6	2	
250 (160)	6309	0.47 (12.5)	0.7	2.5	
280 (180)	6311	0.61 (17)	1.2	3.9	
320 (200)	6312	0.76 (20.1)	1.2	4	
360 (225)	6313	0.81 (23)	1.5	5.2	
400 (250)	6316	1.25 (33)	2	6.6	
440(280)	6318	1.52 (40)	2.5	8.2	
440 (280)	6319	2.12 (60)	4.1	13.4	





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